

TORONTO – November 5

OTTAWA - November 7

One Day Conferences

Workplace Tools for Today's Issues



INSTITUTE OF PROFESSIONAL MANAGEMENT

2210-1081 Ambleside Drive, Ottawa, ON, K2B 8C8 Tel: (613) 721-5957 or 1-888-441-0000 Toll Free Fax: 1-866-340-3586

www.workplace.ca | Email: info@workplace.ca



Toronto

9:00 a.m. to 4:30 p.m.

(Breakfast at 8:30 A.M.)

Radisson Hotel – Toronto East, 55 Hallcrown Place, Toronto, ON

November 5, 2013

COST FOR THE FULL DAY CONFERENCE REGISTRATION INCLUDES:

CONTINENTAL BREAKFAST, LUNCH, COFFEE BREAKS,

ALL SESSIONS LISTED AND HANDOUT MATERIALS.

Early Bird Registration:

Payment and registration must be received by September 25, 2013.

Get your registration in by September 25, 2013 and become eligible to win training programs worth \$1000!



Ruben Goula<u>rt</u>

The HR World Keeps Changing: Today's Critical Issues in Employment Law

Ruben Goulart, B.A. LL.B. - Partner, Bernardi Human Resource Law Professional Corporation

This full morning session will provide an overview of critical HR developments that impact your business. We will work through developments in these key areas:

Updates on the relationship between Social Media, Privacy and Employment Law

This is an area that continues to grow as more of these issues are dealt with by our courts. What privacy rights do your employees have? How does this ever changing technology impact your legal obligations? Managers from all industry sectors will gain valuable insights on these legal updates and more

Bill 168 and Domestic Violence

There is nothing more challenging than managing your legal requirements in the context of potential violent threats to your employees. What are your obligations under the Ontario Occupational Health and Safety Act? How do you manage legal requirements under the Act and the Privacy entitlements of your employees?

Access for Ontarians with Disabilities Act (AODA)

What does this legislation require? How should you manage the compliance process? How does this legislation relate to existing legal obligations under the Ontario Human Rights Code?



Charmaine Hammond

Bounce Forward: Charting Your Course to Resilience

Charmaine Hammond, BA, MBA – President, Hammond International Inc.

Resilience is more than simply bouncing back after change, challenge crisis and adversity. Resilience is a critical skill for individuals and businesses to "Bounce Forward" during change. This interactive workshop provides tips, strategies and tools to:

- Explore the seven essentials to the resilient business and team
- Engage in several resilience building, stress management and lifestyle management activities
- Complete a Resilience Action Plan
- Learn how to handle procrastination, workplace fatigue, juggling priorities, managing time and energy



Rick Boersma

Innovation: Applied Innovation for Real People

Rick Boersma - Co-Founder Floworks Training, Design & Innovation Expert, Juice Inc.

The discipline of innovation is emerging as a new strategic priority across public and private sectors. Innovation can create efficiencies, lower costs and increase profitability. The challenge is not coming up with ideas - it's the ability of leaders to engage their workforce in a process that transforms everyone's approach. Research shows that using a structured process produces 500% more ideas than so-called traditional brainstorming methods.

In this interactive session, participants will be inspired to foster an innovative work environment. Learn the principles that make innovation work for leaders, how using a structured approach can transform problem solving at work and obtain practical thinking tools to stimulate innovation in your organization.

Fall 2013















Ottawa

9:00 a.m. to 4:30 p.m.

(Breakfast at 8:30 A.M.)

Sheraton – Ottawa Hotel, 150 Albert St., Ottawa, ON

November 7, 2013

COST FOR THE FULL DAY CONFERENCE REGISTRATION INCLUDES:

CONTINENTAL BREAKFAST, LUNCH, COFFEE BREAKS,

ALL SESSIONS LISTED AND HANDOUT MATERIALS.

Early Bird Registration:

Payment and registration must be received by September 25, 2013.

Get your registration in by September 25, 2013 and become eligible to win training programs worth \$1000!



Charles Hofley

The HR World Keeps Changing: Today's Critical Issues in Employment Law

Charles Hofley, B.A. LL.B. - Partner, Hicks Morley

This session will provide an overview of critical HR developments that impact your business. Participants will work through developments in these key areas among others:

Contract Update

A fast-paced, tightly focused review of developments that you need to know about employment contracts.

To report or not to report - Non-worker injuries under the Occupational Health and Safety Act

A recent Ontario Court of Appeal decision clarifies the circumstances in which employers are required to report a critical injury or fatality suffered by a non-worker under the Occupational Health and Safety Act. Learn how this decision affects you.

My system, my data! Employer access and the problem of personal use

Discuss the legal consequences of increased "personal use" and explain what employers should be doing to ensure that privacy claims don't get in the way of investigations and other important work.



Mike D'Amico

Employee Recognition - So What's New?

Mike D'Amico - HR Practice Leader, Stratford Managers Corporation

A well designed recognition program can be equally powerful for both the organization and the employee. Examine several key design considerations to build a successful program. Review some of the best programs and discover what sets them apart.

Session takeaways will include five important tips for implementing an effective program, the 'why', 'what', and 'how' of recognition and developing a program 'with' or 'without' a recognition budget.



Charmaine Hammond

Bounce Forward: Charting Your Course to Resilience

Charmaine Hammond, BA, MBA - President, Hammond International Inc.

Resilience is more than simply bouncing back after change, challenge crisis and adversity. Resilience is a critical skill for individuals and businesses to "Bounce Forward" during change. This interactive workshop provides tips, strategies and tools to:

- Explore the seven essentials to the resilient business and team
- Engage in several resilience building, stress management and lifestyle management activities
- Complete a Resilience Action Plan
- Learn how to handle procrastination, workplace fatigue, juggling priorities, managing time and energy



Kelly McGahey

Leveraging Immigrant Talent: Challenges, Opportunities & Strategies for Success

Kelly McGahey – Senior Manager, Stakeholder Relations, Hire Immigrants Ottawa

The capacity of employers to hire, integrate and effectively leverage the talents of the skilled immigrants in our communities is a key element for business success in emerging local and global markets. The continuing underutilization of immigrants' skills is a problem not only for newcomers, but for Canadian business as well.

Explore a conceptual model in cultural diversity and inclusion efforts covering employer awareness, participation, collaboration, system change and championing. Obtain strategic approaches and concrete tools to enhance your capacities to initiate actions, effectively hire and integrate newcomers.





Sponsored by:











Book Today and Save!

*Register three (3) participants from the same organization at the same time and the 4th attends free!

More information and registration: **www.workplace.ca** and click on "**Events**" OR fill out the registration form below.

Don't wait for the last minute to reserve your place. Get involved and stay on top of your field and your industry.

Early Bird Registrations:

payment and registration

received by September 25, 2013

APRC/CMPA/CAAS/CPTA Members and Students:

\$119 plus HST per person (\$134.47)

Non-Members/Guests:

\$139 plus HST per person (\$157.07)

Regular Registrations:

payment and registration

received after September 25, 2013

APRC/CMPA/CAAS/CPTA Members and Students:

\$179 plus HST per person (\$202.27)

Non-Members/Guests:

\$199 plus HST per person (\$224.87)

Cost for the full day includes breakfast, lunch, coffee breaks, all sessions and handout materials.

Early bird registrants qualify to win management training programs worth \$1000!

FAX-BACK REGISTRATION FORM 1-866-340-3586

PLEASE INDICATE WHICH CO	NFERENCE YOU WISH	TO ATTEND	OR		
Toronto: November 5, 2013			MAIL TO: IPM – INSTITUTE OF PROFESSIONAL MANAGEMENT 2210-1081 AMBLESIDE DRIVE OTTAWA, ON		
Ottawa: N	ovember 7, 20	013		K2B 8C8	
Name*			Title		
Company			Address		
City		Provinc	Province		Postal Code
Telephone	one Fax		Email		
PAYMENT INFORMATION - OPTION 1: Charge to:	VISA MASTERCARD			ENDEE INFORMATION	N: stering with you on this form:
CARD # EXPIRY DATE (MM/YY)			*Naı	nes:	
Card Holder's Name:					
Signature:(not valid witho	ut an authorized signature)				
— OPTION 2: ☐ CHEQUE (enclosed, made payable to IPM) Don't forget to add the 13% HST (Our GST #: 892341421RT0001)				PRC/CMPA/CAAS/CPTA M	Nembers & Students (x)

NOTE: Payments MUST accompany registrations.

Space is limited so to avoid disappointment, REGISTER NOW!